

Question Number	Question Title	Maximum Point Value	Application Change 2023 vs. 2024	Which application can you import your answers from?
0.0.0	Utility Demographics	0	No major changes	2021, 2022, 2023
I.A.1	Goals and Objectives	7	No major changes	2021, 2022, 2023
I.A.2	Research and Development	5	No major changes	2021, 2022, 2023
I.A.3	Financing Options	2	No major changes	2021, 2022, 2023
I.A.4	Benchmarking	5	Modified 3rd sub-question text: "Independent third party (e.g., contracted staff or organization)"	2021, 2022, 2023
I.A.5	Equity Programs	2	No major changes	2023
II.B.1	Supply-side Programs	3	No major changes	2021, 2022, 2023
II.B.2	Demand Response Programs	4	Added a new note: "Note: Energy storage programs included in your response to this question cannot be counted in Question II.B.8"	2023
II.B.3	Dynamic Pricing/Time Varying Rates	2	Modified question title: "Dynamic Pricing/Time Varying Rates"	2021, 2022, 2023
II.B.4	Demand-side Energy Efficiency Programs	8	No major changes	2021, 2022, 2023
II.B.5	Hard-to-reach Customer Programs	5	No major changes	2021, 2022, 2023
II.B.6	E-mobility Programs	4	No major changes	2021, 2022, 2023
II.B.7	Battery Storage Programs	4	Modified 2nd checkbox: "Education for customers and/or dealers vendors"	2021, 2022, 2023
II.B.8	Distributed Generation Programs	7	No major changes	2021, 2022, 2023
III.C.1	Sustainability Programs	7	No major changes	2021, 2022, 2023
III.C.2	Organizational Collaboration	4	Modified question text: "Do staff and leaders from your organization electric utility collaborate with other infrastructure service providers..."	2021, 2022, 2023
III.C.3	Non E-mobility Electrification	4	Modified question title: "Non E-mobility Electrification"	2023
III.C.4	Emissions Tracking	4	Modified question text: "Does your utility track greenhouse gas (GHG) emissions from the energy delivered to customers? This includes emissions from utility owned generation and purchased power." Modified 1st sub-question: "If yes, please describe or attach how your GHG emissions are determined. (e.g., state-wide requirements, EPA requirements, etc.). This should cover the following questions: Where are your emissions coming from? How much of these emissions come from your utility's installations/equipment? How much of the emissions are from purchased power? How are emissions adjusted to reflect renewable energy certificates (purchase, retirement, and/or sale)?" Modified 2nd sub-question: "If yes, please list any groups organizations (local, national, or international)..."	2021, 2022, 2023
III.C.5	Emissions Savings	4	Modified 2nd sub-question: "If yes, please list any customer groups, organizations , or other stakeholders with whom your utility shares your emissions savings results and benefits."	2021, 2022, 2023
IV.D.1	Stakeholder Involvement	4	No major changes	2021, 2022, 2023
IV.D.2	Communication	4	Modified 1st sub-question: "If yes, which groups or organizations does your utility engage?"	2021, 2022, 2023
IV.D.3	Customer Satisfaction	4	No major changes	2021, 2022, 2023
IV.D.4	CSR Training	5	Added question note: "Note: This training must be for employees that work directly with customers and must have been done within the last two years (May 1, 2022 – April 30, 2024)."	2020, 2021, 2022
IV.D.5	Customer Access to Usage Data	1	No major changes	2021, 2022, 2023
IV.D.6	Non-utility Funded Tax Credits and Incentives	1	No major changes	2023