

Question Number	Question Title	Maximum Point Value	Application Change 2024 vs. 2025	Which application can you import your answers from?
0.0.0	Utility Demographics	0	No major changes	2022, 2023, 2024
I.A.1	Goals and Objectives	7	No major changes	2022, 2023, 2024
I.A.2	Research and Development	5	Modified sub-question text to include other examples of research and development	2022, 2023, 2024
I.A.3	Financing Options	2	Modified question text to emphasize offering financing options to support participation in smart energy programs. Modified sub-question text to ask how a utility promotes, facilitates, or offers financing options	2022, 2023, 2024
I.A.4	Benchmarking	5	No major changes	2022, 2023, 2024
I.A.5	Equity Programs	2	Modified question text: "Does your utility offer an equity component to participate in your smart energy programs?"	2023, 2024
II.B.1	Supply-side Programs	3	No major changes	2022, 2023, 2024
II.B.2	Demand Response Programs	4	Modified sub-question checkbox: "Utility signaled customer equipment (e.g., behavioral demand response).	2023, 2024
II.B.3	Dynamic Pricing/Time Varying Rates	2	No major changes	2022, 2023, 2024
II.B.4	Demand-side Energy Efficiency Programs	8	Modified sub-question text: "If yes, which of the following demand-side energy efficiency programs (including rebates and incentives) does your utility offer?" Modified question checkbox: "LEED, Green Globes, RESNET HERS rating, BPI programs (excluding audits), or ISO 50001 (EnMS)"	2022, 2023, 2024
II.B.5	Targeted Customer Programs	5	Modified question title: "Targeted Customer Programs" Modified checkbox: "Owner/Renters"	2022, 2023, 2024
II.B.6	E-mobility Programs	4	Modified checkbox: "E-mobility rebate and/or grant..." Modified checkbox: "Electric vehicle building codes" Modified checkbox: "Demand response coordinated charging and/or discharging (e.g., TOU rates, customer notifications...)"	2022, 2023, 2024
II.B.7	Battery Storage Programs	4	Modified question title: "Energy Storage Programs" Modified question text to replace "battery storage" with "energy storage"	2022, 2023, 2024
II.B.8	Distributed Generation Programs	7	Modified checkbox: "Community-owned program"	2022, 2023, 2024
III.C.1	Sustainability Programs	7	No major changes	2022, 2023, 2024
III.C.2	Organizational Collaboration	4	No major changes	2022, 2023, 2024
III.C.3	Non E-mobility Electrification	4	No major changes	2023, 2024
III.C.4	Emissions Tracking	4	No major changes	2022, 2023, 2024
III.C.5	Emissions Savings	4	No major changes	2022, 2023, 2024
IV.D.1	Stakeholder Involvement	4	No major changes	2022, 2023, 2024
IV.D.2	Communication	4	No major changes	2022, 2023, 2024
IV.D.3	Customer Satisfaction	4	No major changes	2022, 2023, 2024
IV.D.4	CSR Training	5	Modified question text: "Do you offer training to customer service representatives (CSRs) or bill/city clerks...(e.g., thermostat setting, heating/cooling days, energy savings tips"	2022, 2023, 2024
IV.D.5	Customer Access to Usage Data	1	Modified question text: "Does your utility help customers better understand and manage their utility bill by providing easy access to their energy usage data?"	2022, 2023, 2024
IV.D.6	Non-utility Funded Tax Credits and Incentives	1	No major changes	2023, 2024